



September 3, 2024

Temporary Closure of the Financial Assistance Program

Dear PWA Community Members, Staff and Volunteers,

On October 4th 2024, PWA will temporarily close our Financial Assistance program till the end of the March 31st because we have spent almost all of the \$385, 000 budgeted for the year for the year. The program will reopen on April 1st 2025, at the start of our new budget year.

With the program closing from September 30 – March 31st, 2025, I wanted to clarify a few key points:

- Receipts dropped- off by October 4th that meet our program guidelines will be processed, and cheques will be ready for pick-up the first week of October.
- From October 4th – March 31st, 2025, no receipts for the Health & Wellness Fund will be accepted.
- From October 4th – March 31st, 2025, this also means that PWA will no longer be granting financial assistance through our Positive Children's Fund or Positive Senior's Fund.

As part of our founding and most widely used program, PWA's Financial Assistance program is one of the most important we offer. We apologize for any impact this temporary closure has. All the funds that we give through the Financial Assistance program come directly from people who donate to PWA, and we continue to appreciate their ongoing support and recognition of the importance of this program.

Every year, including next year, PWA strives to meet the financial assistance needs of people living with HIV/AIDS while balancing the financial limits of our budget. In March 2025, I will send out the updated 2025-2026 Financial Assistance guidelines for when the Financial Assistance program reopens on April 1st, 2025.

Please don't hesitate to contact me should you have any comments or questions. I can be reached at (416) 506-1400 ext. 214 or at kvose@pwatoronto.org.

Thank you,

Kyle Vose

Service Access Manager